

Is this polarization or just ordinary conflict?

Dimension	Ordinary conflict dynamic	Polarized conflict dynamic
Characterization of problems	Problems are understood with complexity, nuance; shades of grey; multiple positions are seen to be possible	Problems are over-simplified, reduced to two sides, often opposites - right vs wrong, true vs false, good vs. evil – such that positions appear irreconcilable
Orientation to conflict	We can face the conflict; difficult topics & people are manageable	We avoid the conflict by avoiding certain topics and people; the stakes in a conflict are seen as very high
Emotional engagement in conflict	Minimal to moderate emotional engagement around differences and conflict	Intense emotional engagement around differences and conflict
Behavioural change in response to conflict	No change or only temporary change in our behavioural patterns and practices	We may boycott establishments; “cancel” people
Regard for different ideas & opinions	We regard differences in ideas/opinions with tolerance, openness, intellectual humility	We regard differences in ideas/opinions with intolerance, close-mindedness, derision, or a sense of superiority
Relationship to our own beliefs	We are willing to consider new or challenging information that might end up modifying our beliefs	We hold our beliefs tightly, and feel defensive when presented with new or challenging information
Stance toward others who think differently	Curious, inquiring, willing to contemplate others’ beliefs	Dismissive, judgmental, even contemptuous, in regard to others’ beliefs (“I’m right and you’re an idiot!”)
Effects of disagreement on relationships	We can agree to disagree; it does not significantly interfere with or threaten our relationships	We struggle to maintain relationships across the divide created by our disagreement(s)
Alliances (e.g., on a City Council)	Alliances form differently around different issues	Alliances form predictably as “sides” or teams; people may be reluctant to hold beliefs different from the team “slate”
Relationship of ideas to our identity	Our ideas can be separated from our identities	Our ideas have become tightly coupled to our identities
Doubt & discipline (in relation to the orthodox view)	Doubts may be expressed; we do not feel a need to suppress them to protect our belonging in the group	Doubts may be suppressed; we do not feel safe to express them as our belonging in the group may be jeopardized

Resources:

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